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enny Day started DayDreams in 1987 following a 5-day/5 star corporate weekend to Istanbul. Jenny had been asked by a client from her London based PR consultancy to use her creative skills to organise a special sales incentive for 100 clients. Wearing her PR hat, she then spent two years working for a specialist travel company, promoting Turkey as a destination to the UK media specifically the first gulet holidays. She led many journalists to Turkey during this period. Intent on sharing the experience with friends, she returned several times with her own private gulet charters on the first Cevri Hasan. These boat parties were so successful that friends told their friends and the word spread. Her dream of offering a style of holiday, once the preserve of the rich and famous, to a wider audience had become a reality and DayDreams became a thriving business.

The Mediterranean and Aegean coastlines are ideal for gulet cruising and sailing. Most of the coastline is still unspoilt, providing many magical moments for that chance encounter with dolphins or a loggerhead turtle. Whether you are exploring the Turkish coastline or Greek Dodecanese islands, you can guarantee an unforgettable holiday.

DayDreams has held exclusivity for the UK on the Cevri Hasans fleet since 1987. Today there are three available for chartering, Cevri Hasan III, IV and V, in addition to the myriad choice of boats available for exclusive private charters. Since the early days of 15-18 metre gulets, we now have a range of sizes from small luxury gulets of 15 metres up to superior deluxe gulets of 47 metres. All our chartering services are tailor-made to suit individual clients and this service extends to land arrangements so that walking wild trails, archaeological tours and hotel stays can be added for an extended holiday.

The idea of bringing together small groups of individuals and couples into gulet parties, enabling single travellers in particular to experience life on board a privately chartered boat continues to be an important feature of the business. Cabins can be booked on these holidays on board the Cevri Hasan III under our Travel Club programme of small group holidays. Jenny Day continues to personally lead some of these gulet holidays. Her in-depth knowledge of the coastline does mean we can still find places off the beaten track to explore, from wild remote anchorages to interesting small villages. There are also a number of land based small group tours to places such as Istanbul, Cappadocia and the recently introduced walking holidays.

As experts in Turkey and Turkish gulets and schooners, Jenny and her team can advise clients about every aspect of their holiday with the aim of providing individuals or groups with a holiday to suit them. We are a safe pair of hands to make your holiday a memorable experience.

"I recreated our favourite family holiday to celebrate my husband's 70th birthday and all the family joined us for a week. Everyone, with ages from 11 to 79, had a fabulous time. There was enough space for moments of quiet but mainly we partied! The boat was beautiful, the crew were all charming, the food was delicious and the sun shone. Perfect! Luckily I have a big birthday next year!"

**Kate Warnock-Smith and family** travelled on Kaya Guneri 3 in August 2016

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week or two aboard one of these romantic vessels really is living a dream. Waited on hand and foot by professional captains, crew and cooks, it is the perfect holiday for any group of people, whether a small family on a limited budget, or a larger group wanting to sail or cruise in style. Ideal for a special anniversary, birthday celebration, honeymoon, or the annual family holiday. We can organise a variety of 'extras' to ensure a wonderful holiday to remember. Our flexible approach means you decide each day what you do and where you go, subject to wind and weather conditions, in consultation with your captain. We only need to fix on your port at the start and finish of your charter. We can also advise on your route and help you to plan an itinerary along the Turkish coast or Greek islands.

Depending on overall size, most boats have spacious cabins, some will have master cabins, but all have en-suite shower rooms including toilets and an air conditioning system. All boats are fitted with the obligatory AIS central tracking system. The full list of 23 luxury and standard gulets plus 8 deluxe gulets can be found with all specifications on our website at www.daydreams-travel.com

The Cevri Hasans, featured throughout this brochure are operated exclusively by DayDreams as part of our fleet. The Cevri Hasan III is used for our Travel Club gulet holidays on which individuals can book on a cabin basis. It is also available for private charters.

Boat rentals start at £4750 per week for a standard gulet in May, rising to £39000 for a super deluxe gulet in August. Details of what's included in our prices can be found on our list of boat rentals.

Delicious Turkish food is prepared by the cook or chef and all meals are eaten 'al fresco' on deck, except in early and late season, when you might prefer to use the comfortable salon. We don't operate a boat bar system. We liaise with you over your drinks and stock the boat in advance of your arrival. You then pay at cost when you arrive on board. You can also book on a full board basis and pay in advance.

Tailor-made, land based activities can be organised to extend a boat charter – archaeological tours, a short walking holiday in either the Taurus Mountains, Fethiye area or North Aegean region or you might want to stay put at one of the numerious all-inclusive hotel resorts.

"Thank you for arranging such a great holiday. Captain Taner and his crew looked after us amazingly well and we wanted for nothing. The food and hospitality were second to none. It was a success from start to finish."

**Victoria & Charles Crewdson** travelled with family and friends on Cevri Hasan V – July 2015



# CEVRI HASAN III













## **ACCOMMODATION**

6 spacious cabins for maximum 12 passengers – en-suite flush toilet, washbasin, shower cubicle. (3 cabins with double beds, 3 with twin beds) Separate crew quarters/captain's cabin.

Spacious indoor and outdoor dining areas.

Salon/bar with fully equipped galley, chef's pantry. Large deck areas with seating, sun mattresses aft & forward. Stern sun awning.

## **EQUIPMENT/TECHNICAL DETAILS**

Length: 25 metres Standard category

2 masted cutter headed schooner – launched 1992 Captain, cook and 2 crew

Marine air conditioning system in cabins, refrigerated food storage, hot water system, navigation equipment, roller furling headsail, life raft, dinghy with outboard motor, CD player, colour TV/DVD player, wifi available in Turkish waters only, sea ladders, 2 canoes, masks, snorkels, board games and small reference library.



## **ACCOMMODATION**

6 spacious cabins for maximum 12 passengers – en-suite flush toilet, washbasin, shower cubicle. (2 with double beds, 4 with twin beds) Separate crew quarters/captain's cabin.

Spacious indoor and outdoor dining areas.

Salon/bar with fully equipped galley, chef's pantry. Large deck areas with seating, sun mattresses aft & forward. Stern sun awning.

# **EQUIPMENT/TECHNICAL DETAILS**

Length: 25 metres Luxury category

2 masted cutter headed schooner – launched 1994 Captain, cook and 2 crew

New Marine air conditioning system installed 2015, refrigerated food storage, hot water system, navigation equipment, roller furling headsail, life raft, dinghy with outboard motor zodiac for water skiing, paddleboard, life raft, sea ladders, 2 new single canoes, music system, colour TV/DVD player, board games and small library. Wifi available in Turkish waters.

# CEVRI HASAN IV















# CEVRI HASAN V













## **ACCOMMODATION**

6 spacious cabins for maximum 12 passengers – en-suite flush toilet, vanity basin, shower cubicle. (2 with double beds, 4 with twin beds)
Separate crew quarters/captain's cabin. Spacious indoor and outdoor dining areas. Large salon/bar with fully equipped galley, chef's pantry. Extensive deck areas with seating, sun mattresses aft & forward, large outdoor oval dining table, further seating in the bow. Stern sun awning.

# **EQUIPMENT/TECHNICAL DETAILS**

Length: 28.5 metres Luxury category

Gulet – launched 2000 Captain, cook and 2 crew

Marine air conditioning system, refrigerated food storage, hot water system, navigation equipment, automatic pilot system, roller furling headsail, life raft, dinghy with outboard motor, Zodiac with Yamaha 50hp motor and water skis, Laser sailing dinghy, 2 canoes, sea ladders, masks, snorkels, Music system, colour TV/DVD player, wifi available in Turkish waters only, board games and small reference library.



## **ACCOMMODATION**

6 very spacious cabins each with a shower cubicle and toilet (2 master cabins with double beds, bathtub with water jets in the stern master cabin). 4 cabins have separate double and single bed. Large salon with bar and dining facilities. Fully equipped separate galley. Extremely spacious sun deck with sun mattresses. Cushioned aft deck with outdoor dining facilities. Separate crew quarters and captain's cabin. Stern sun awning.

## **EQUIPMENT/TECHNICAL DETAILS**

Length: 31.25 metres Deluxe category

Very large gulet – launched 2006 (Further renovation/refit 2014) Captain, cook and 3 crew

Marine air-conditioning and heating system, sun mattresses, sun awnings, deck chairs, sea ladder, refrigerated food storage, dish washer, hot water system, navigation equipment, life raft, roller furling head sail. 1 speedboat with 100 HP outboard engine and water skis, wakeboard, dinghy with outboard motor, 1 windsurfer, 2 canoes, masks, fins, snorkels, music system with CD player, Plasma TV, DVD Player, Internet access with a laptop computer - for use in Turkish waters only, Backgammon, Playing Cards, Okay Game Set. Wifi available in Turkish waters.

# KAPTAN YILMAZ 3















# BLUE CAPRICORN ONE













## **ACCOMMODATION**

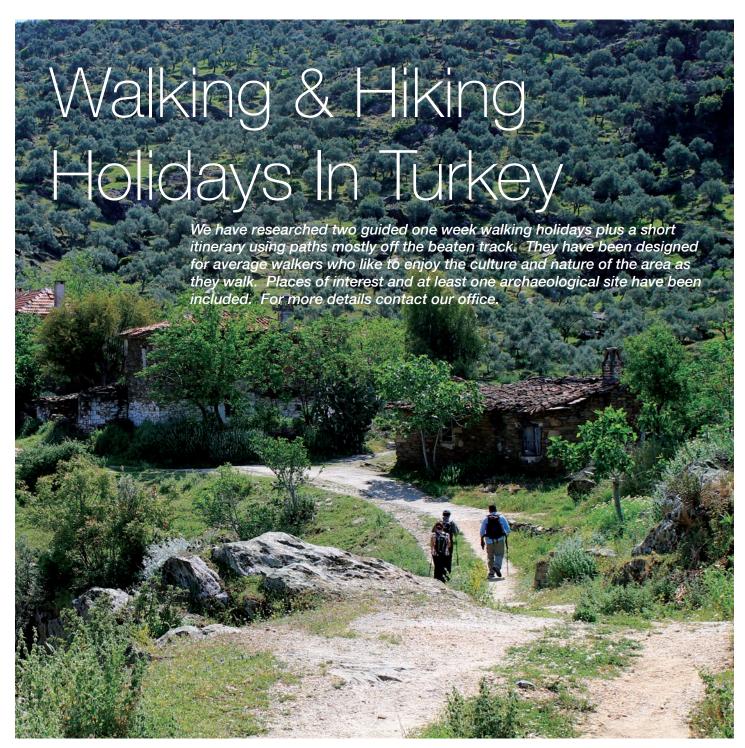
6 very spacious cabins: 2 master cabins with 1 double bed and en-suite bathroom. 4 spacious twin bed cabins with en-suite bathroom. Large salon with fully equipped bar and dining facilities. Fully equipped separate galley. Spacious cushioned sun deck and aft deck with outdoor dining facilities. Separate crew quarters and captains cabin.

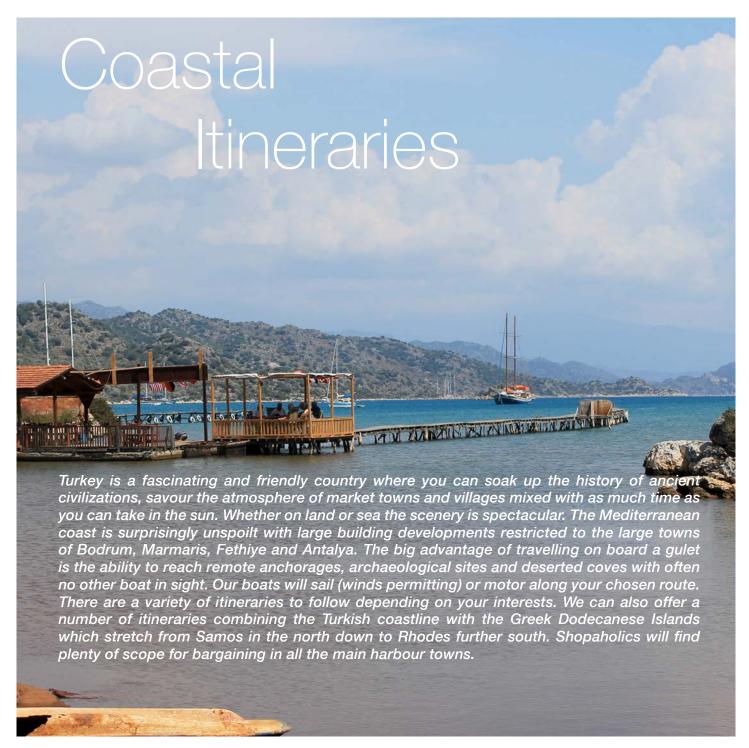
## **EQUIPMENT/TECHNICAL DETAILS**

Length: 33 metres Deluxe category

Gulet – launched Captain, chef and 3 crew

Marine air-conditioning and heating system, sun mattresses, deck chairs, sun awnings, sea ladder, refrigerated food storage, hair dryers, safe boxes in every cabin, ice cube maker, washing machine, auto pilot, radar, navigation equipment, power generators, hot water system, roller furling head sail. Large screen LCD TV, stereo radio/DVD/CD player in saloon and on deck, satellite TV system, Wi-Fi Internet access available in Turkish and Greek Waters (data plans are extra in Greece), backgammon, playing cards. Dinghy with 6.6 HP outboard engine, 1 speedboat with 70 HP outboard engine, water skis, wakeboard, ringo, banana, 3 canoes, masks, fins, snorkels.







## BODRUM-BODRUM

# The Gokova gulf

You could spend a week or ten days here slowly savouring some of the most beautiful and breath-taking scenery anywhere along the coast. The Gokova gulf is surrounded by high mountains with just a couple of villages to explore. It's an ideal area for sailing enthusiasts and it is certainly the best area for the hot months of July and August, as there are frequently strong winds to help you through the heat. Early and late summer is a good time for walking along the numerous forestry trails easily accessible from the shore.

## **BODRUM-MARMARIS**

# The Hisaranu gulf

This route has a bit of everything. You can visit Knidos, an important archaeological site dating back to ancient Caria, interesting small villages, the small town of Datca and beautiful bays in the Hisaranu Gulf . You can either continue along the coast to finish at Marmaris or return to Bodrum which is closer to Bodrum airport.

## MARMARIS TO GOCEK/FETHIYE

An ideal one week itinerary with numerous bays

# **FETHIYE GULF TO ANTALYA**

## (The Lycian Coastline)

Without a doubt the best stretch along the south west coast for archaeological sites from the Lycian period accessible from the sea. The Taurus mountain range often provides a spectacular backdrop. This route can be broken up into sections depending on whether you have one week, ten days or two weeks to spare. In seven days you could travel from Fethiye to Kas, incorporating the Kekova area. With ten days you could travel on to finish at Finike where you can take a day to drive up into the Taurus mountains and visit the marvellous Lycian city of Arykanda or with two weeks continue all the way to Antalya.

## THE DODECANESE **Northern Route**

There are many Greek islands close to the Turkish coastline which are accessible by our Turkish flag boats from either Kusadasi, Bodrum or Datca. We have researched a number of different itineraries to explore these varied and lovely islands - Samos, Fourni, Arki, Patmos, Agathonisi, Leros, Kalymnos and Kos.

# THE DODECANESE





There is no charge for joining The Travel Club, but we do ask for some information from those participating in the holidays: your name, age, contact details, your profession and/or interests. We do not pass this information on to third parties, it is for our internal use only. We might also ask for information on your fitness to travel if it is appropriate to the holiday. Our philosophy of bringing together small groups of like-minded people to achieve a good social mix remains a critical factor in the success of these holidays. You can of course expect to receive the close attention to detail which is a hallmark of our company.

# 2017- our 29th Year

# **Gulet Holidays on board CEVRI HASAN III**

# Programme and dates:

May 23-June 2 10 nights/11 days **Gulet holiday - Southern Dodecanese islands (Kos, Nissyros, Tilos and Symi)**A coastal cruise starting at Bodrum and returning to Turkey at Datca for a final few days along the Datca peninsula before finishing at Bodrum.

June 4-11 7 nights/8 days **Gulet holiday - Bodrum-Marmaris** 

Starting at Bodrum, we visit Knidos, villages and favourite anchorages in the Hisaranu gulf, then Bozborun and Bozzukkale before finishing at Marmaris...

September 7-17

**Gulet holiday - Bodrum-Fethiye** 

10 nights/11 days

Starting at Bodrum, we visit Knidos en route to Bozzukkale, then Ekincik with a visit to Caunus and lovely anchorages into the Gocek gulf before finishing at Fethiye.

September 20-30 10 nights/11 days

Gulet holiday - The Lycian Coastline Fethiye-Kas

Starting at Fethiye, our itinerary will follow the coastline to the Kekova area with visits to Asar, Kale, Ucagiz, the marvellous new excavations and museum at Andriake and a day out driving up into the Taurus mountains to the site at Arykanda and the old Ottoman town of Elmali. We will finish the cruise at Kas.

October 4-14 10 nights/11 days

Gulet holiday - Gocek-Bodrum

A relaxing cruise returning the boat to its home port of Bodrum, exploring favourite

places In the Hisaranu gulf and along the route.

Detailed itineraries available from the office.

Please note that on all gulet holidays, it may be necessary to fly out one or two days beforehand or stay on at the end of a cruise in order to take advantage of direct flights from regional UK airports and to board and disembark the boat at the appropriate times. We will organise transfers and hotel accommodation at either the Marina Vista or Ena hotels in Bodrum or equivalent hotels in Fethiye, as part of your overall holiday package. You can also extend any of the itineraries with a stay at one of our recommended hotels.





"Our first holiday on a gulet. Fantastic. Great new friends and much laughter. We were well looked after by the crew and Jenny's knowledge, history and especially the archaeology really made the holiday. Thank you."

Wendy & David Gliddon from Somerset September 2016



Imagine waking in the morning with the sun streaming through the porthole and slipping over the side of the boat for a swim before breakfast. And what a breakfast; irresistible Turkish yoghurt and honey, eggs any way you want, fruit, cheeses, olives, luscious tomatoes and local breads. Anchor up, off you go to a beautiful bay for a swim, or potter about on a canoe. A delicious lunch follows, then more swimming and relaxing in the sun. Winds permitting, the sails might go up, as we move along the coast to another magical setting for dinner and an overnight stay. The very best of Anatolian home cooking is a feature of our holidays with a generous budget to ensure you dine in style. Delicious chicken, fish and meat dishes using local ingredients, barbeques, numerous mezze, fresh fruit and salads, plus local specialities. Vegetarians are easily catered for.

A variety of itineraries are carefully planned, catering to the varying interests of DayDreams travellers. Over the years, we have researched many wonderful itineraries around the Greek Dodecanese islands and along the Turkish coastline. Jenny has been leading groups in this region for over 29 years. Her considerable knowledge does make a difference to your holiday experience. We are able to organise visits to archaeological sites accessible from the coast, lead walkers along isolated forestry trails and explore small villages en route.



Departure Dates	Prices £	Sole Occupancy supplement
May 23 – June 2 * 10 nights/11 days	1495	+ 350 (when available)
June 4-11 7 nights/8 days	950	+ 250 (when available)
September 7-17 10 nights/11 days	1495	+ 350 (when available)
September 20-30 10 nights/11 days	1495	+ 350 (when available)
October 4-14 10 nights/11 days	1200	+ 300 (when available)

PLEASE NOTE THAT WE OPERATE A NO SMOKING POLICY ON THE CEVRI HASAN III Detailed itineraries available from the office.

## **HOW TO BOOK**

Telephone the office on + 44 (0)1884 849200 or e-mail jennyday@daydreams-travel.com for the latest availability and details of each holiday. We will send you a booking form which should be returned to us together with a deposit of £300 per person. The balance of the holiday will be due eight weeks prior to departure. The minimum number of people required to operate a gulet holiday is 6 and the maximum is 10. Additional transfers and any land based arrangements will be quoted separately. A 50% deposit will be required on these 'extras' once confirmed. For full details of what's included in our prices and for our general Terms and Conditions refer to pages 22/23 and the detailed gulet holidays price list available from the office.

"Many thanks again for another super trip. Great food, lovely people, fantastic crew and 2 days with sails up, simply marvellous. I'll be back – sooner than you think."

Christina Watson September 2016.









# ISTANBUL TAILOR-MADE TO SUIT YOU

ou could combine a few days in Istanbul with a gulet holiday or extend a tailor-made tour of other regions of this fascinating country, We will advise you on your itinerary so you can visit most of the major museums, palaces and places of interest. You could also fit in a private boat cruise or ferry along the Bosphorus and of course try some of the wonderful local restaurants. (Foodies will find a diverse and fantastic range of restaurants throughout the old and new city).

There are numerous boutique hotels to choose from in the old city, modern style in Beyoglu and luxury along the Bosphorus shore. Your itinerary can be tailored to suit you. Here is an example:

- **Day 1** Arrival at Istanbul Attaturk airport. Private transfer to your hotel.
- Day 2 Full day walking tour of the Hippodrome, Blue Mosque, Haghia Sophia and Yerebatin Byzantine Cistern. After a lunch break, visit the Suleymaniye Mosque by minibus and walk through the streets to the Egyptian Spice Market – time for a bit of shopping in this fascinating quarter close to the Golden Horn.
- Day 3 Tour Topkapi Palace, the Treasury and Harem in the morning. Afternoon free for shopping in the Grand Bazaar, a visit to the Archaeology museum, or you might want to take a tram ride to view more of the city. Jenny Day recommends the traditional Turkish dance night at the Hodia Pasha Culture Centre.

## Day 4 Bosphorus by public ferry – Asian shore. Full day tour.

Drive through the old city to the Egyptian spice market passing Ottoman monuments en-route. Take the local ferry for an unforgettable excursion between the two continents of Europe and Asia, cruising past the last built Ottoman palaces such as Dolmabahce and Beylerbeyi, numerous 19/20th century mansions and beautiful wooden kiosks. Disembark at Sariyer, a fishing village close to the entrance into the Black Sea. After a lunch break, drive to the Church of Chora, a magnificent restored Byzantine building with fine 13th Century mosaics and exceptional frescoes. Drive through Fener and Balat localities full of old wooden houses, churches and synagogues dating from the Byzantine and Ottoman periods, to the Suleymaniye mosque. Return to your hotel.

For more detailed itineraries and quotations, contact jennyday@daydreams-travel.com or go to our website.



"What a fantastic time we had in Istanbul. Your organisation was superb, especially Gokcen Art who was truly wonderful as our guide, taking us around not just to the major sites, but also to little quirky things. Going the extra mile if you like. Oh and thank you for the bottle of wine you sent via the hotel. An unforgettable honeymoon".

**Russell Smith and his wife** travelled to Istanbul in May 2015.







herever you journey in modern Turkey you will find an extraordinary variety of scenery, cultural experiences and ancient history. From dry arid plains to high mountains and verdant valleys you can guarantee a memorable holiday.

# Ephesus and the Ionian cities – southern Aegean

Several important cities from the ancient world – Ephesus, Priene, Miletos and the Temple of Apollo at Didyma - are within striking distance of either Selcuk or Kusadasi. Three days based here would enable you to visit these important archaeological sites. Even with large numbers of tourists around, you can still appreciate the spectacular, well preserved city of Ephesus. Ongoing excavations ensure there is always something new to see. Extend your time to make a longer tour and you could drive to Pamukkale, famous for its extraordinary landscape and visit ancient Hierapolis followed by the marvellous city of Aphrodisias. The latter is a remarkable site with a special atmosphere, in the middle of nowhere but with numerous well-preserved buildings and sculptures from the Greek and Roman periods. The most stunning sight is the huge stadium. If you don't have time to include them all, we will plan an itinerary to suit you.

# Central Anatolia – Cappadocia

Driving from Ankara, the capital of Turkey, north east to visit the Hittite city of Hattusas and then across central Turkey to Cappadocia will give you an unforgettable experience. Before leaving Ankara, don't miss the Mausoleum of Kemal Attaturk and the Museum of Anatolian Civilisations, a restored old bazaar. The museum holds unique and priceless collections dating back to the prehistoric era with relics of Hittites, Assyrians, Phrygians, Urartians and the Selcuk Turkish period.

Cappadocia is unique. This region was formed out of the volcanic lava from Mount Erciyes and Mount Hasan. The tufa, lava, ash and mud which covered the area, was eroded by rain and wind creating a spectacular landscape. Referred to as fairy chimneys by locals, the rock cones of Cavusin village, Urgup and the Goreme valley are extraordinary. Walk through the Zelve Valley with its settlements and caves from ancient times, particularly in April when there are carpets of spring flowers. There is a great deal to see so a minimum of three days is recommended, more if you like walking.

# Antalya and Pamphylia

Antalya is a coastal city surrounded by the Taurus mountains. It is also close to the excellent golf resort at Belek. As there is an international airport, it is a good starting point for anyone wanting to drive along the Lycian coast all the way up to Fethiye. There are four ancient cities worth visiting in the immediate area: Termessos, perched on the side of Mount Solymos with staggering views; Aspendos with one of the best preserved Roman theatres in the region, used for an opera season in June; Perge, founded around 1000 BC, with impressive Roman remains; and the remote ruined city of Selge at the top of the Koprulu Kanyon.









## **Your Financial Protection**

To protect you, the client, under the terms of the EU Travel regulations, DayDreams Travel Ltd has established a separate Clients Account with Barclays Bank plc under the control of an independent accountant: Mr Robert Mugford FCCA of Bray Accountants, Tiverton, Devon, EX16 6PE. Monies received from clients for the sea and land-based elements of a holiday are held in the Clients Account until completion of the holiday. In the unlikely event of our insolvency, all clients' monies due will be returned to them.

# Flights

Flights are not included in any of our prices. We can advise on appropriate flights to fit your itinerary whether on land or sea. Those clients based in the UK can have their flights arranged through an IATA/ABTA agency, Diplomat Travel Ltd, who are fully bonded by the Civil Aviation Authority under Atol 1355. Details of scheduled and charter flights with airlines such as Easyjet, Jet 2, Thomson and Thomas Cook, who fly from regional UK airports, direct to Bodrum and Dalaman in Turkey will be advised at the time of booking.

## **Visas**

All tourists MUST purchase their E-visa in advance via the official website at https://www.evisa.gov.tr/en A copy of the E-visa must be printed and presented with your passport at the immigration desks on arrival at the first point of entry in Turkey. While we understand there will be a method of purchasing a visa on arrival at an airport, this is likely to be at a higher cost.

## Climate

You can expect sunny weather from roughly March through to the end of October with temperatures ranging from 70°F/90°F (21°C/32°C). The hottest months are definitely July and August. We recommend April, May, September and October to those people interested in exploring inland, when temperatures are more manageable.

### Insurance

All travellers must hold adequate travel insurance appropriate to their holiday. (Refer to 8g of our Terms and Conditions.)

# Health

There are no mandatory inoculations required for entry into Turkey. However, anyone in doubt over personal health problems should contact their own doctor before travelling.

Anyone over the age of 75 travelling on our boats must be fit and agile. If there is any doubt over fitness to travel, the company reserves the right to refuse a booking without a satisfactory medical report for the prospective traveller and completion of a health questionnaire..

At the time this brochure was published (January 2017) all facts and information contained within it were correct. Any subsequent changes will be notified in writing at the time of booking.

All photography Copyright Jenny Day except on pages 7,8,9 and 10.

# Terms and Conditions

DayDreams holidays are operated by DayDreams Travel Limited which is referred to in the conditions as the 'Company'. The travel 'package' sold is subject to the following conditions and in no way affects a client's statutory or other rights as a consumer.

### 1. THE CONTRACT

The contract made between the Company and the client shall arise on the acceptance by the Company of the booking form or charter contract and the client's deposit cheque at which time a written confirmation of booking will be issued which shall be governed by the laws of England. Any person completing a booking form or agreeing to travel arrangements on behalf of others warrants that he has full authority to sign on behalf of these others, and to bind these others to these conditions. Under the contract the client appoints the Company will do its best to make travel and other arrangements on behalf of the client with hotel proprietors, airlines or Atol license holder and other carriers and other persons whose services or goods the client may require. The responsibility and liability of the Company in relation to the entire travel package is set out below.

### 2. YOUR FINANCIAL PROTECTION

To protect you, the client, under the terms of the EU Travel regulations, DayDreams Travel Ltd has established a separate Clients Account with Barclays Bank plc under the control of an independent accountant. Mr Robert Mugford FCCA of Bray Accountants, Tiverton Devon EX16 6PE. Monies received from clients for the sea and land-based elements of a holiday are held in the Clients Account until completion of the holiday. In the unlikely event of our insolvency, all clients' monies due will be returned to them.

### 3. DEPOSIT AND PAYMENT

The client must pay a deposit of 50% on confirmation of land-based arrangements and services and private boat charter. A deposit of £300 per person must be paid on confirmation of Travel Club holidays as advised by the company. The balance to be paid eight weeks prior to departure.

## 4. THE STANDARDS YOU MAY EXPECT

Whilst the Company endeavours to arrange accommodation and services of a high standard it should be noted that standards of accommodation and service vary enormously in different parts of the world and the Company accepts no responsibility or liability for such variations in standards.

### 5. SPECIAL REQUESTS

Any special request of the client must be advised to the Company in writing at the time of booking and the Company will use its reasonable endeavours to pass such requests on to the relevant airline, boat owner, etc at whose discretion the service will be provided. The Company does not guarantee compliance with any special request and does not accept any liability for the non provision of the same.

#### 6. FACILITIES

It is possible that some of the facilities referred to in the brochure may not be available for use during some or all of the holiday. If the client considers any particular facility to be vital to his requirements he must tell the Company of this at the time of booking whereafter the Company will endeavour to confirm that the facilities are available. The Company will advise the client as soon as possible if the facilities are not available. This will not amount to a significant change or an essential term but the client shall be entitled within 7 days from the date of the notice to cancel the holiday and receive a full refund of monies already paid but no further compensation or damages.

# 7. ALTERATIONS AND CANCELLATION BY THE COMPANY

7a) The Company will make every effort to operate the holiday as agreed but reserves the right to alter or cancel the arrangements or holiday itself. In addition, the Company reserves the right to alter any aspect of the holiday package as a result of

adverse weather conditions, terrorist activity or other unforeseen circumstances and it is hereby agreed that in such circumstances the alteration does not amount to an alteration of an essential term of the contract.

7b) The company may cancel the holiday before departure:

- (i) If any minimum number of people referred to in the brochure is not achieved provided the Company shall advise the client of th is not later than 5 weeks before the holiday is due to start.
- (ii) In the circumstances set out in conditions 9,10 and I2(d).
- (iii) At the Company's discretion.
- 7c) Where the Company is compelled before the holiday is due to start to alter significantly an essential term of the contract such as price, resort or accommodation standards it will advise the client as soon as possible of the change and the Company's proposals together with the impact such changes will have on the price.
- 7d) Within 7 days of the date of such notification, the client must advise the Company if he wishes to withdraw from the contract with no penalty or accept a variation of the contract taking account the impact on price.

7e) Where the Company has cancelled a holiday before it is due to start (other than because of the fault of the client or pursuant to condition 7bii) or where the client has withdrawn pursuant to conditions 7d above the client may:

- (i) If the Company is able to so offer, take a replacement holiday which is the same, or more or less expensive than originally booked, so that in the latter case the Company shall refund the difference in price between the original and replacement holiday or
- (ii) Obtain a full refund as soon as possible of all monies paid by him under the contract.

### 8. LIABILITY AND CONDITIONS OF CARRIAGE

Ba) The Company is a travel organiser and does not operate any airline, sightseeing Company, coach or other transportation company. Where coach and other components form part of the holiday the conditions of carriage of the carrier, or carriers concerned will apply. These conditions which may limit or exclude liability, will generally be available from such carrier or carriers. Any flights forming part of the holiday arrangements will be subject to the conditions of the carriage of the airline concerned, which conditions are generally printed on or referred to in the airline ticket or airline booking confirmation. These conditions, some of which limit or exclude the airline's liability to the client, are subject to international agreements.

- ab) The Company is responsible to the client for the proper performance of the obligations under this contract and (except as set out in conditions 8c,8d,8e and 8f) will be liable to the client for any damage caused to him by failure to perform the contract or of any improper performance of the contract only, (except in the case of personal injury) to the extent the client is unable to recover compensation for the same from any other person. No person who is not an authorised employee of the company is entitled to alter or cancel travel or accommodation arrangements, make or promise refunds, recommend local services, obtain or provide loans or extra services or incur any expenses on behalf of the Company without specific written authority.
- 8c) The Company is not liable for the cancellation of locally operated tours where the client has arranged such tour himself, irrespective of whether the tour was arranged directly with the operator or through a third party or local agent. The Company is not liable for any breach of contract between any such local tour operator and the client nor for any negligence of any such local tour operator or his employees.

8d) The Company will not be liable for any damage caused to the client by failure to perform the contract or by improper performance of the contract where they are attributable to:

- i) The client including cancellation by the Company pursuant to condition 7b(ii)
- (ii) Cancellation by the Company pursuant to condition 7b(i)
- (iii) A third party unconnected with the provision of the service contracted for and such failures are unforseeable and unavoidable or
- (iv) Where such failures are due to:

   a) unusual and unforeseen circumstances beyond the control of the company or
   b) An event which the company or supplier of the services could not forsee or forestall
- 8e) Where damage has arisen on the non performance or improper performance of services of the contract, any liability of the Company, will be limited to the appropriate international convention which govern such services namely:
- The Warsaw convention on International Carriage by Air, as amended by the Hague Protocol 1955
- (ii) The Berne Convention of 1961 on Carriage by Rail
- (iii) The Athens Convention of 1974 on Carriage by Sea.
- (iv) The Paris Convention of 1962 on the Liability of Hotel Keepers.

8f) The Company is only liable for loss of or damage to or delay in arrival of baggage caused directly by its own negligence. Items of high individual value such as watches, jewellery, cameras and furs are at all times at the client's risk and should be appropriately insured.

8g) It is a requirement of this contract that the client arranges appropriate travel insurance for himself or herself and all members of his or her holiday group. Such insurance should include cover for the cost of cancellation by the client, the cost of assistance, including repatriation, in the event of accident or illness and cover against injuries incurred through water sports. The Company will not be liable for any damages or losses incurred in the event that the client or any member of his or her group does not take out appropriate insurance.

8h) The Company will not accept liability for losses or expenses incurred due to delay or changes in airline services, war, strikes or other causes.

## 9. CANCELLATION BY THE CLIENT

If the client does not pay the balance of the holiday package or private charter by eight weeks prior to departure, then the Company's right to cancel the holiday pursuant to condition 7b(ii) shall be exercisable upon one week's notice to the client. In this event or if the client cancels the arrangement after the booking is accepted, the deposit is forfeited. Additionally, if a cancellation occurs on Travel Club and general holidays, for either of the above reasons, within 60 days of departure, the following charges will be payable by the client, namely:

Between 60-30 days 50% of total holiday price Thereafter 100%

On Private Charters the individual charter contract provides details.

After acceptance of the booking if the client alters the confirmed arrangements, an amendment fee of \$256 per adult, together with any tax and other costs may be charged. Additionally if the alteration is within 45 days of the original departure dates, the above cancellation charges may be applied at the Company's discretion.

### 10. PRICES AND RATES OF EXCHANGE

Prices quoted for holidays are based on costs evaluated in pounds sterling. As external factors may affect fuel prices resulting in increased, or decreased running costs of boats and other transport, the Company reserves the right, up to 30 days before the departure date, to alter the price of the holiday to take account of such variations. The price will not, however, be altered within 30 days of the departure date. No price increases shall be made if charges calculated amount to less than £100 on boat charters and less than £50 on general services. The client hereby undertakes to pay the increase within 14 days of notification unless he shall withdraw from the contract pursuant to condition 7e. For this purpose time is of the essence and should he fail to do so the Company may cancel the holiday pursuant to condition 7b (ii) and the provisions of condition 9 will apply to the charges payable and as to forfeit of the deposit.

#### 11. WHAT THE PRICE INCLUDES

For details of what the price covers for all private boat charters, land tours, tailor-made holidays and Travel Club holidays, the individual price lists, leaflets and/or quotations give all details. A separate Privale Charter Contract provides details of each individual boat charter.

# 12. CLIENT'S RESPONSIBILITIES AND DEEMED CANCELLATION

(a) The client is responsible for ensuring that all members of the group, if appropriate, have a valid passport, visas, vaccinations and health certificates which conform to all relevant health regulations. All costs arising out of failure to comply with any requirements in relation to the same are at the client's expense and the Company accepts no responsibility for the client's failure to comply with the same.

- (b) The client is responsible for all group members travel to the United Kingdom departure airport and must ensure that he complies with all check-in times. The Company accepts no responsibility if the client is late and misses the flight.
- (c) The client is responsible for his own fitness to travel. The Company accepts no responsibility if the client is unlit to travel, or is deemed to be unacceptably under the influence of drink or drugs and is denied boarding to the aircraft or boat.
- (d) In the event of a client failing to comply with any of the requirements set out in paragraph (a) above, missing the flight, or being denied entry to the aircraft or boat, the Company may cancel the holiday pursuant to condition 7b(ii).

#### 13. COMPLAINTS

in the event that the client has any complaint about any aspect of his or her DayDreams holiday, that complaint should be reported immediately, where possible, to the Company, or to the Company's local Representative and to the supplier of the services concerned, in order that the Company may be given the opportunity to rectify the matter during the holiday. Furthermore any complaint about the holiday must be made in writing to the Company by no later than 28 days following completion of the holiday and if not made within that period, no claims for compensation, damages, refund or of any other payments whatsoever will be entertained by the Company.

### 14. LAW AND JURISDICTION

14.1 This agreement and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims) shall be governed by and construed in accordance with the law of England and Wales

14.2 Each party irrevocably agrees that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute arising out of or in connection with this agreement or its subject matter or formation (including non-contractual disputes or claims).

